



Battisti Customs Inc.

LIMITED THREE (3) YEAR AND LIMITED (5) YEAR WARRANTY

LIMITED INTERIOR WARRANTY

Battisti Customs (Warrantor) warrants to the **First Registered Owner** for a period of three years or thirty-six thousand (36,000) miles from the date of purchase, whichever comes first, that this product shall be free of **SUBSTANTIAL DEFECTS** in materials and workmanship attributable to Warrantor, under normal use and service.

LIMITED BUS BODY WARRANTY

Battisti Customs Bus Body Warranty is for a period of 5 years or 100,000 miles, whichever occurs first from date of purchase, except for other coverage's listed under this paragraph and items listed under Other Warranties that may apply, Explicit Warranty Exclusions, and Warranty Termination. This Warranty Covers main structural components such as: Roof Structure, Perimeter Steel Wall Cage, Exterior Skin, Fiberglass, Floor Foundation (including subfloor), and Workmanship.

LIMITED BUS PAINT WARRANTY

Battisti Customs Bus Bodies are warranted to be free of substantial defects in workmanship and materials provided by Akzo Nobel Sikkens Brand for 2 years from date of delivery.

Application of any car cover will void this warranty.

WARRANTY PERFORMANCE

Warrantor will remedy **SUBSTANTIAL DEFECTS** by repair, free of charge to the Owner. Owner shall bear all expenses arising out of or relating to transporting the product to the appropriate Warranty Service location. Performance will be completed within thirty (30) calendar days of date the product is delivered for Warranty Service pursuant to appropriate Warranty Claim Procedures.

OTHER WARRANTIES THAT MAY APPLY

The following companies choose to work directly with our dealers or customers. To expedite the coverage process please contact the following manufacturers of equipment individually to attain the warranty that applies to your product. If you need assistance with what manufacturer's product is in your vehicle please contact Battisti Customs Inc. In the event you receive unsatisfactory service from a listed manufacturer please contact Battisti Customs and we will assist you with the manufacture to assure warranty coverage. These warranties are subject to change per the manufacturer and there may be others.

BATTISTI CUSTOMS INC.
2994 Paul Dr. Elkhart, IN 46514
Phone: 574-262-5466
Fax: 574-206-0024



Battisti Customs Inc.

Air/Heat Systems

Pro Air 574-264-5494
Premier Products 1-855-881-1800

Wheelchair Lifts

Braun 1-800-THE-LIFT
Ricon 1-800-322-2884

Suspensions

Kelderman Air Ride 1-800-334-6150

Audio & Video

Patrick Industries 1-800-331-2151

Paint

Akzo Nobel Sikkens 1-770-662-8464

EXPLICIT WARRANTY EXCLUSIONS

This Warranty DOES NOT COVER:

- Damage to the soft trim and appearance items, if such damage that is due to normal use, wear and tear, or exposure to the elements. Including but not limited to: Stones or Rocks and other items hitting glass and/or the body causing cosmetic damage and/or surface corrosion are not covered.
- Accessories or parts not manufactured by Warrantor, which items include (but are not limited to); the chassis and its component parts, heaters, windows, generators, air conditioners, radio, power convertors, and batteries. The manufacturers of these products may provide warranties covering the performance of their particular products (**see Other Warranties That May Apply**)
- Products which have been altered or modified by any party other than Warrantor
- Damage caused by misuse, neglect, negligence, accident. Usage of this product in a manner which is inconsistent with design intentions or inconsistent with owners' manual directions will invalidate this warranty in regard to damage caused by or relating to such usage. All warranty claims must be made within 30 days of the discovery of the defect if claim is made after 30 days of discovery the claim will be considered negligence and will not be covered by warranty.

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- Missing spare keys or any damage caused to exterior of any chassis, after vehicle check-in sheet has been signed and returned. Vehicle check-in sheet shall accompany all finished vehicles, regardless if Battisti ships or Customer picks up the unit. The customer has up to 10 days to return this document to Battisti Customs via standard mail, email, or fax to have Battisti Customs cover any and all warranty claims on any of the items on the check list. If customer has not returned check-in sheet after 10 days from the receipt of vehicle, Battisti Customs will be automatically excluded from any obligation to fulfill warranty claim.
- Other Expense exclusions not covered by Battisti Customs are as follows: costs of loss of vehicle use, rental vehicle, interim transportation, storage, payment for loss time or pay, lost revenue or profits, lodging, meals, transportation of the vehicle to an appropriate Service Warranty Location for Service, travel costs, downtime, or any other incidental or consequential damages or expenses or inconvenience incurred while your vehicle is out of service due to warranty repair work.
- Battisti Customs does not warranty the base OEM vehicle, OEM paint, engine, chassis, drive train, suspension system, battery, tires, bus bodies or structural components built by other builders, and any other chassis components.

WARRANTY TERMINATIONS:

The following actions or events will result in the automatic termination of this warranty and relieve Warrantor from any and all obligations under this warranty;

- Misuse or neglect of the product, failure to provide reasonable and essential maintenance, unauthorized alteration or modification, accident, or improper loading.
- Sale of the product through auction.
- The expiration of the warranty period (s) set out herein.
- Failure to return vehicle check-in sheet as outlined under EXPLICIT WARRANTY EXCLUSIONS.

WARRANTOR RIGHTS:

Warrantor reserves the right to change parts and designs of its products from time to time without notice and with no obligation to make corresponding changes in its products previously manufactured.

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WARRANTY REGISTRATION NOTICE

As Owner your Warranty Registration Start Form must be completed, signed and mailed, faxed or emailed to Battisti Customs. If you don't remember signing the initial warranty card from initial delivery please contact your dealer. This signed form must be returned to Battisti Customs Warranty Department before Battisti Customs Limited Warranty will be in effect. This Warranty Registration form is to inform Battisti Customs, or a Component Manufacturer your proper information if you needed to be contacted for any reason and also designed to keep you in warranty for the proper amount of years and miles in your warranty. The items needed in this registration or when reporting a warranty are:

1. BC Production Number
2. Vehicle VIN Number
3. Customer Name
4. Date of Purchase
5. Vehicle Mileage

WARRANTY CLAIM PROCEDURES:

1. To obtain warranty service please report the problem to the selling distributor within the warranty period. All warranty service is to be performed at Warrantor's factory or at a factory authorized warranty service location.
2. **All warranty service must be authorized by Warrantor, in writing, prior to performance.** Such written authorization instructing OWNER as to where and when to deliver the product for warranty service, this will be given within five (5) working days of receipt of notification of a defect or malfunction and all other terms of this warranty have been satisfied in full. You must make the vehicle available for examination at our request.
NOTE: Unauthorized repairs could result in unpaid warranty by Battisti Customs Inc.
3. Warranty Notice should be presented in writing via email, fax, or mail to Battisti Customs 2994 Paul Dr. Elkhart, IN. 46514, and must be postmarked on or before the date of expiration of the appropriate warranty period. Notice should give OWNER'S name and address, a brief description of the problem, the product model and serial number, the date of purchase, product mileage, and the name of the dealer who sold the product, the current product location, and OWNER'S location for contact during regular business hours.
4. In the event Battisti Customs Inc. warranty manager approves warranty service, you must present the vehicle for service at our factory or at the service facility we designate, and you must leave the unit at our disposal for a sufficient time to effect service.
5. All parts replaced on by service facility must be returned to Battisti Customs Inc. 2994 Paul Dr. Elkhart, IN 46514.

Payment to service facility will be withheld until all parts replaced are returned.

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6. If service facility fails to repair or service your vehicle please contact Battisti Customs Inc. Warranty Department for further instruction.

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Direct Warranty Phone: 574-327-6023
Direct Warranty Email: warranty@BCsprinter.com
Fax: 574-206-0024

DAMAGE RECOVERY LIMITATION:

NO PERSON SHALL BE ENTITLED TO RECOVER FROM WARRANTOR FOR ANY CONSEQUENTIAL OR INCIDENTAL DAMAGES ARISING OUT OF OR RELATING TO ANY DEFECT IN THIS PRODUCT.

WARRANTY LIMITATIONS:

ALL IMPLIED WARRANTIES OF MERCHANTABILITY OR OF FITNESS FOR A PARTICULAR PUPOSE ARE LIMITED IN DURATION TO THE WARRANTY PERIOD OF ONE (1) YEAR FROM DATE OF FIRST PURCHASE.

LEGAL RIGHTS:

This warranty gives only those legal rights specifically enumerated herein. You may have other legal rights which vary from state to state. Some states do not allow the exclusion or limitation of incidental or consequential damages or of the duration of implied warranties, so the above limitations may not apply to you.

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